



**State of Utah**  
**Division of Real Estate**  
**Utah Residential Mortgage Practices Act**  
**Complaint Form**

Division of Real Estate  
P O Box 146711  
Salt Lake City, UT  
84114-6711  
(801)530-6747  
Fax (801) 530-6749

**Please Type or Print in Ink**

Your Name \_\_\_\_\_ Home Telephone No. \_\_\_\_\_ Work Telephone No. \_\_\_\_\_ Cell Telephone No. \_\_\_\_\_

Mailing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Please complete the following information concerning your complaint. Our ability to investigate the matter will depend largely upon your giving us a complete and detailed statement. Include the following in your statement: what happened, who was involved, when the events occurred, and what you feel was improper (your complaint). Include names, addresses and telephone numbers of any witnesses to the transaction. Attach copies of **all** related documents which will help to explain the transaction, such as advertisements, disclosures, appraisals, closing statements, canceled checks, letters, etc. **SEND COPIES - KEEP THE ORIGINALS FOR YOUR FILE.**

Information given to us may be discoverable by the opposing party. This means it may not be possible for us to keep information confidential.

May we forward a copy of your complaint to the person(s) against whom you are filing this complaint?

Yes ☐ No ☐

Complaint against: \_\_\_\_\_

Name of Company: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Company Telephone number: \_\_\_\_\_

Have you discussed this complaint with an attorney?

Yes ☐ No ☐

Yes ☐ ☐

The following activities are prohibited by the Utah Residential Mortgage Practices Act:

1. Giving or receiving anything of value in exchange for a referral of residential mortgage loan business.
2. Charging excessive fees.
3. Giving or receiving anything of value in exchange for a referral of settlement or loan closing services.
4. Making a false statement to induce a lender to extend credit.
5. Giving or receiving anything of value to influence the independent judgment of an appraiser.
6. Failing to register with the Division of Real Estate.
7. Engaging in dishonesty, fraud or misrepresentation.
8. Being convicted of a criminal offense involving moral turpitude.

**Please Type or Print in Ink the Details of Your Complaint**

Please use any additional space needed to provide our office with the information related to your complaint.  
Attach extra sheets if necessary.

[illegible]

**By signing below, the undersigned asserts that the information contained in this complaint is true to the best of his/her knowledge and belief and recognizes that his/her name and the nature of this complaint may become a part of the public record.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_